Safety Alert

Hoverboards

Name of product: “Hoverboards,” “Smart Board” or “Balance Board”

Hazard: Risk of fire

U.S. Consumer Product Safety Commission Chairman issues statement relating to safety of “Hoverboards”:

Incidents: A recent incident occurred in Chappaqua, New York when a family was charging their new Swagway® brand hoverboard and it ignited causing substantial damage to the unit as well as damaging the floor and objects around the unit. At a mall in Auburn, Washington, a hoverboard caught fire in front of a mall kiosk. Multiple other incidents involving various brand hoverboards have been reported nationwide, including some that occurred while the products were in use and burst into flames; others while charging that led to structural damage in homes.

Recommendations: The following safety tips are intended to help keep you safe if you purchase or use a hoverboard.

• Purchase from a reputable seller you can return to if you have any questions or concerns.
• Make sure the device has been tested by a proper listing agency such as UL. If there is not a testing label applied to the hoverboard, it should be assumed that the product most likely has not been tested for safety standards.
• Never charge device while you are not home or asleep. Should be observed while charging.
• Do not charge in an area that has combustible materials the unit may generate heat while charging or even catch fire.
• Make sure the device has cooled prior to charging.
• Do not put back into packaging after charging. Make sure unit is cooled and if needed, leave uncharged for storage.